IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ravindra K. Shetty et al.

Title: SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER

DEMAND CANNOT BE SATISFIED

Docket No.: H0002099.33506 Serial No.: 09/893,091

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Examiner: Peter H. Choi Group Art Unit: 3623

MS Appeal Brief

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

 $\underline{\mathbf{X}}$ A return postcard.

An Appellant's Reply Brief (5 Pages).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

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(GENERAL)